

Let's talk about your business

Companies of all sizes use us for all kinds of reasons to help them grow their business. We can take down customer details and explain your products and services. We can help with online ordering and tracking purchases. We can post out brochures and information packs as part of a marketing campaign or even book client appointments to take your business transactions to the next stage.

Answering your customer calls with our bespoke telephone answering service will leave very little for you to do!

Telephony service rates

| Service package | Operating hours | Price | Call charge |
|--|---|--|---|
| Basic message taking | Mon - Fri 9:00am - 5:30pm | £30.00 per month | Calls at £1.50 each |
| Business hours* inc 20 Calls | Mon - Fri 9:00am - 5:30pm | £70.00 per month | 98p each |
| Extended hours inc 20 Calls | Mon-Fri 8:00am-10:00pm Sat & Sun 9:00am-5:30pm | £98.00 per month | 98p each |
| 24 x 7 Standard inc 20 Calls Services include Recruitment Screening, Customer Web Site Assistance, Data Capture and Brochure Lines. | 24/7- 365 DAYS | £128.00 per month | 66p per minute (billed per second) |
| Holiday cover | Mon - Fri 9:00am - 5:30pm | £50.00 per week | Plus Calls at £1.50 each |
| Email/Voicemail (Including transcribing & emailing) | | FREE | |
| SMS/Text & Fax messages | | 25p each | |
| Patched Calls | | 12p/min local, 21p/min national, 42p/min to mobile (Excludes 24 x 7) | 35p per connection (plus call charges) |

*Excludes Christmas Day, Boxing Day, New Years day and any associated Bank Holiday

*Calls under 12 seconds are free of charge

*Charges apply for the build of your call flow which will be discussed upon consultation